

Privacy policy & Cookies

We inform you that our Customers' personal data will be treated accordingly to transparency principles, purpose limitation, data minimisation, accuracy, integrity and confidentiality, as well as respecting the other obligations and guarantees established in the Regulation (EU) 2016/679 of the European Parliament and of the Council of April, 27th 2016 on the protection of individuals regarding personal data treatment and the free movement of this data and such, as shown below:

1. Who is responsible for processing your data?
2. For which purposes do we process your data and under which authority?
3. What data categories do we treat and where do we get that data?
4. Who are the recipients of your data and how do we store it?
5. How long do we store your data?
6. What are your rights and how can you exercise them?
7. Changes in the Privacy Policy.

1. WHO IS THE RESPONSIBLE FOR PROCESSING YOUR DATA?

CARETHY E-COMMERCE, S.L., with Fiscal Identification Number B67129486, with domicile in 08430 Santa Agnès de Malanyanes –La Roca del Vallès (Barcelona, SPAIN), Polígon Can Font de la Parera, 21 (Nave 5). Phone contact number is +34.93.396.71.72 extension 131 and the e-mail address is support@carethy.net.

(Henceforth, the 'Company').

2. FOR WHICH PURPOSES DO WE PROCESS YOUR DATA AND UNDER WHICH AUTHORITY?

The information you provide us through the website may vary depending on the services you request from us or the actions you have expressly allowed us. In general, we may treat your data for the following purposes:

PURPOSE	LEGITIMATE BASIS
Development and fulfillment of the contract and to realise its billing	Contract Execution between the Customer and the Company
Customer Service	We consider we have a legal interest to attend the requests or consultations you raise to us through any contact method. When your query is related to your rights exercise we inform you about below, or to claims related to our services, what legitimates us to treat your data is our legal obligation to attend them.
Send communications regarding purchased or similar products	Expressed Consent

3. WHAT CATEGORIES OF DATA AND TREAT where we get that data?

The personal data that will treat are your identifying information you provide directly, either through the registration form you will find on our website or through other means, for example, inquiries or complaints planted the service to the client. Particularly, personal data that are treated include the following categories:

- Data identification: name, address, telephone, email, date of birth, age and sex.
 - Data economic: bank details of returned items.
 - Location: if you use functions based on location and have enabled location services in the settings of your computer or mobile, its geographical location in real time and IP address as well as the locations of the access point Wi -fi group and telephony relay antennas.
- In any case, the Company is not responsible for the use of false, inaccurate, incomplete data, data not provided by the Customer.

4. WHO ARE RECIPIENTS OF YOUR DATA AND HOW THE STORE?

4.1. Recipients: the data you provide will not be transferred to third parties except to Public Administrations, Judges, Courts, Security Forces where there is a legal obligation to provide.

4.2. Managers of treatment: to perform certain functions necessary for the provision of the service by the Company, as fraud and default prevention management, its data can be

processed by third parties as MAP PAYMENTS SERVICES SL to act as responsible for treatment and are contractually obliged to comply with their legal obligations in charge of treatment to maintain confidentiality and secrecy of information.

4.3. International transfers: the data we collect about you is stored and processed within the European Economic Area ('EEA'), but can also be transferred and treated in a country outside the EEA, since some of the service providers mentioned in section above can be located in territories outside the EEA, or may have their servers outside the EEA in the case of service providers 'data storage in the cloud'.

It is reported that any transfer outside the EEA is made to companies that are part of the EU Privacy Shield - USA (Privacy Shield) and guarantee an adequate level of protection of personal data. More information is available at:

<https://www.privacyshield.gov/welcome>.

When necessary, the Company signed with other suppliers SEVERABILITY type approved by the Commission, whose content may be consulted through the following link:

[https://ec.europa.eu/info/law/law-topic/data-protection / data-transfers-outside-eu / model-contract-transfer-personal-data-third-countries_en](https://ec.europa.eu/info/law/law-topic/data-protection/data-transfers-outside-eu/model-contract-transfer-personal-data-third-countries_en)

4.4. Categories. Categories of recipients who may process your data for the purposes indicated and according to the legitimizing basis are as follows:

ADDRESSEE	TYPE OF DATA	BASE LEGITIMATING
Public Administrations, Judges, Courts, Security Forces	Identificativo character data	Fulfilling a legal obligation
Hosting and cloud storage	Identificativo character data	Development of the contractual relationship
Postal services, distribution and courier	Identificativo character data	Development of the contractual relationship

5. HOW LONG we keep your data?

The data provided will be retained as long as the contractual relationship with the customer is maintained or its status as a registered user or the time required to meet the relevant purpose, if any remain.

When your data is no longer necessary for the purpose for which they were obtained, will be blocked and will to currently available only at the request of judges and courts, the prosecutor or the competent public authorities the years necessary to meet legal obligations and, after this term will be completely eliminated.

6. WHAT ARE YOUR RIGHTS AND HOW CAN exercise them?

6.1. Rights. Our data protection legislation confers a number of rights in relation to data processing involving our services can be summarized as follows:

- Access Rights: know what kind of data you're trying on.
- Right of rectification: to request amendment of your data because these are inaccurate or untruthful.
- Right of withdrawal: request the deletion of their data when treatment is no longer necessary.
- Right limitation: the marking of stored personal data in order to limit their future treatment.
- Right opposition: please cease sending commercial communications.
- Right Portability: Allows the applicant to receive your personal data in a structured format, commonly used and machine readable to move, copy or transfer to another responsible.
- Right to withdraw consent. You may revoke the consent, notification via email to support@carethy.net, or by mail at 08430 Santa Agnes de Malanyanes -The Rock of the Vallès (Barcelona), Polígon Can Font de la Parera, 21 (Nave 5).

6.3. Right not to be subject to a decision based solely on automated processing of data. You also have the right to request not to carry out a treatment of personal data by involving the responsible decision-making that affects them significantly and is performed automatically without human intervention.

6.4. Exercise of rights. The Company guarantees the adoption of the necessary measures to ensure the free exercise of these rights. Also, for the exercise of rights must direct us a written communication via email to the address support@carethy.net specifying the right you want to exercise.

6.5. The right to file a complaint with a supervisory authority. We also inform you that you can apply for protection of their rights before the Spanish Data Protection Agency based in Calle de Jorge Juan, 6, 28001 Madrid.

7. CHANGES TO THE PRIVACY POLICY.

Our Privacy Policy is subject to periodic changes. The latest version of our Privacy Policy found on our website.

8. USE OF COOKIES

Mozilla Firefox: <http://support.mozilla.org/es/search?esab=a&q=cookies>

Google Chrome: <https://support.google.com/chrome/answer/95647?hl=es>

Internet Explorer:

<http://windows.microsoft.com/es-es/internet-explorer/delete-manage-cookies#ie=ie-10>

AppleSafari: http://support.apple.com/kb/index?page=search&src=support_site.kbase.search&locale=en_US&q=cookies

Opera Browser: <http://help.opera.com/Windows/11.50/es-ES/cookies.html>